

Samsung Prostar 56, 56EX, or 1224

This is a multi-step process which involves entering administrator programming and then setting the date and time. Programming can be done from any display telephone.

1. Enter administrator level programming with your handset on-hook, press **#20**. Your display then shows **(OPEN SYSTEM PGM- ENTER CODE:)**.
2. Dial your 4-digit pass code **4321** (which is the default pass code), the display then shows **(OPEN SYSTEM PGM- CLOSED)**. If the pass code 4321 does not work as stated, please see [Prostar 56/1224 Notes](#).
3. Press the **MUTE** key and the display will show **(OPEN SYSTEM PGM- OPEN)**.
4. Press **#** and your phone returns to idle condition. You must begin programming within 60 seconds. Once in programming, any delay of more than 60 seconds between keystrokes will cause the system to automatically close programming.
5. Dial **#70** and the display shows **(YY MM/DD HH:MM)**.
6. Enter the current date and time as follows:
YY= Last two digits of the year
MM= Month (01 for January through 12 for December)
DD= Day of the month (01-31)
W= Day of the week (1-7; Week begins on Monday and ends on Sunday)
HH= Hour (Use 24 hour clock--Failure to enter time in 24 hour clock will cause the date to change at 12:00 noon.)
MM= Minutes (00-59)
7. Dial **#** to store and exit. The phone now returns to normal use and all display phones have been updated to the correct date and time by this action. If invalid data is entered, you will receive the **(INVALID ENTRY)** message for three seconds. Reenter the correct date and time. Should the information entered be incorrect, please repeat the procedure.

Prostar 5EX/1224 Notes: 4321 is the default code for entering administrator programming. Some systems have reversed this to 1234. Please try this if 4321 does not work. What's more, the system Administrator can change this code if desired. If the code has changed, please input the new code here instead of 4321.

Samsung Starmail Voicemail

1. Press the **Voicemail** button on your phone. This is normally labeled Voicemail or VM.
2. Press **8** to return to the main greeting.
3. Dial ****456#** to enter Administrative Programming.
4. At the "Enter Function" prompt, dial **320#**.
5. After playing the current time, the system will prompt you through entering the new time. Be sure to enter 1 for AM or 2 for PM.
6. Press **#** to confirm.
7. Press **#** again until the prompt says "Enter Function".
8. At the "Enter Function" prompt, dial **111#** to exit programming.