

Subscriber Features

Call Blocking

You may program your station to automatically forward all calls to voice mail using the Call Blocking feature. You may select to block your extension during the Day Mode, Night Mode, or both. **To Call Block your extension:**

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[5]** to access the *Call Blocking and Forwarding Menu*.
- 4 Press **[2]** access the *Call Blocking Menu*.
- 5 Press **[2]** to activate blocking during the Day Mode, Press **[3]** to activate blocking during the Night Mode, or Press **[4]** to activate blocking for both.

To disable the Call Blocking feature:

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[5]** to access the *Call Blocking and Forwarding Menu*.
- 4 Press **[2]** access the *Call Blocking Menu*.
- 5 Press **[1]** to disable the Call Blocking feature.

Call Forwarding

You may program your extension to automatically forward your calls to another extension. As with the blocking feature, you may select to forward your extension during the Day Mode, Night Mode, or both. **To Call Forward your extension:**

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[5]** to access the *Call Blocking and Forwarding Menu*.
- 4 Press **[3]** access the *Call Forwarding Menu*.
- 5 Press **[2]** to activate forwarding during the Day Mode, Press **[3]** to activate forwarding during the Night Mode, or Press **[4]** to activate forwarding for both.
- 6 Enter the extension to receive your calls.

To disable the Call Forwarding feature:

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[5]** to access the *Call Blocking and Forwarding Menu*.
- 4 Press **[3]** access the *Call Forwarding Menu*.
- 5 Press **[1]** to disable the Call Forwarding feature.

You may need to review your selected Call Blocking and Call Forwarding selections. **To review the current settings:**

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[5]** to access the *Call Blocking and Forwarding Menu*.
- 4 Press **[1]** to play the current settings.

For more detailed information, please consult the *Omega-Voice VMI System Administrator's Manual* or your System Administrator.

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Time/Date Feature

You can turn the message Time/Date Stamp off or on. If you turn off the Time/Date Stamp, the Omega-Voice VMI plays the message without first announcing the time and date. To obtain the time and date for a message you can press 8. When the Time/Date Stamp is turned on, the VMI plays it before playing the message. The Omega-Voice VMI is initially programmed to play the time and date stamp for all messages in all mailboxes.

To change the time and date stamp format for messages:

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[7]** to select the time/date stamp. Press **[1]** to turn on the Time/Date stamp. Press **[2]** to turn off the Time/Date stamp.
- 4 The VMI confirms that your selection has been saved.

Your selection will apply to all messages.

Message Replay Order

You may select the replay order of your messages, either first-in, first-out (FIFO) or last-in, first-out (LIFO). When FIFO is selected the oldest message is played first. When LIFO is selected the newest message is played first.

To select the message replay order for message folders:

- 1 Access your mailbox.
- 2 Press **[9]** to access the *User Options Menu*.
- 3 Press **[8]** to select message play back order. Press **[1]** to play oldest message first. Press **[2]** to play newest message first.
- 4 The VMI confirms that your selection has been saved.

Your selection will immediately apply to all messages in all folders except the receipt folder. The oldest message in the receipt folder will always play first.

OMEGA-VOICE™ VMI

MAILBOX USER QUICK REFERENCE GUIDE

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Introduction

Mailbox Access

To access your mailbox from your extension:

- 1 Press the VHUNT key or dial your voice mail access code.
- 2 When the VMI answers press the **[2]** key.
- 3 Enter your mailbox when prompted.

Unless you select zero as your pass code, the Omega-Voice VMI always requests your pass code.

Mailbox Tutorial

To set up your mailbox you must record a mailbox name, greeting, and select a pass code. The first time you access your mailbox the Omega-Voice VMI provides a Mailbox Setup Tutorial to help you setup your mailbox. You may press **[9]** to deactivate the tutorial. **To access the Mailbox Tutorial later, press [6] from the User Options Menu.**

Main User Menu

When you enter your mailbox you will hear the *Main User Menu*.

- [4]** Play first new message
- [1]** Access *Message Folder Menu*
- [2]** Make a message
- [3]** Access *User Options Menu*
- [4]** Access *System Management Menu*
- [5]** Select Notification Schedule
- [8]** Return to System Greeting
- [9]** Exit voice mail

[1] Message Folder Menu

Use the *Message Folder Menu* to access your message folders. The Omega-Voice VMI provides the following message folders:

- [1]** New message folder
- [2]** Saved message folder
- [3]** Archive message folder
- [4]** Receipt message folder
- [5]** Deleted message folder
- [9]** Return to *Main User Menu*

[2] Make a Message for Another User

You can quickly record and send messages to other users. To send a message to another user or a list:

- 1 Access your mailbox.
- 2 Press **[2]** to record a message for another user.
- 3 Record your message when prompted.
- 4 Press **[#]** to stop recording.
- 5 Press **[4]** to send it to another user ,or Press **[5]** to send it to a Distribution List.
- 6 Enter the mailbox or list number and press **[#]**.
- 7 Press **[1]** to send the message.

Mailbox Setup

[3] User Options Menu - Mailbox Setup

The *User Options Menu* provides access to different features based on the mailbox's defined Class of Service and User Privileges. Use this menu to setup your mailbox.

- [1]** Record mailbox name
- [2]** Access *Mailbox Greeting Management Menu*
- [3]** Change mailbox pass code
- [4]** Access *Distribution List Menu*
- [5]** Access *Blocking and Forwarding Menu*
- [6]** Access Mailbox Setup Tutorial
- [7]** Set time/date stamp format
- [8]** Set message replay order
- [9]** Return to **Main User Menu**

Mailbox Name

Your recorded mailbox name identifies your mailbox throughout the system. After you record the mailbox name, you will be prompted to enter the first few letters of both your first and last name. You may enter up to 6 digits for each name. **To record your mailbox name:**

- 1 Access your mailbox.
- 2 Press **[3]** to access the *User Options Menu*.
- 3 Press **[1]** to record a new name.
- 4 Record your name when prompted.
- 5 Press **[2]** to stop recording.
- 6 Press **[2]** to save it.
- 7 Enter the first few digits of your first name when prompted
- 8 Enter the first few digits of your last name when prompted.

Mailbox Greeting Management

Your mailbox greeting identifies your mailbox to outside callers. Outside callers hear your *Active Greeting* when they first reach your mailbox. The *Active Greeting* is initially greeting one. **To record a mailbox greeting:**

- 1 Access your mailbox.
- 2 Press **[3]** to access the *User Options Menu*.
- 3 Press **[2]** to access the *Mailbox Management Menu*.
- 4 Select **[2]** to record a new greeting.
- 5 Enter the greeting to record, the Active Greeting
- 5 Record your greeting when prompted.
- 6 Press **[#]** to stop recording.
- 7 Press **[2]** to save it.

Mailbox Pass Code

To select a pass code:

- 1 Access your mailbox.
- 2 Press **[3]** to access the *User Options Menu*.
- 3 Press **[3]** to select a pass code.
- 4 Enter the pass code when prompted.
- 5 Enter the pass code again for verification.

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Distribution List Menu

Each user has nine available Distribution Lists with forty available mailbox slots on each list.

- [1]** Create a Distribution List
- [2]** Add or Delete a mailbox
- [3]** Play a Distribution List
- [9]** Return to *User Options Menu*

To create a distribution list:

- 1 Access your mailbox.
- 2 Press **[3]** to access the *User Options Menu*.
- 3 Press **[4]** to access the *Distribution List Menu*.
- 4 Press **[1]** to create a new list.
- 5 Enter the number of the list you wish to create (1-9).
- 6 Record the list name when prompted.
- 7 Press **[2]** to stop recording.
- 8 Press **[2]** to save it.
- 9 Press **[1]** to add mailbox numbers to the list.

To modify a list:

- 1 Access your mailbox.
- 2 Press **[3]** to access the *User Options Menu*.
- 3 Press **[4]** to access the *Distribution List Menu*.
- 4 Press **[2]** to add or delete a mailbox.
- 5 Enter the number of the list you wish to modify (1-9).
- 6 Press **[1]** to add mailboxes, or Press **[2]** to remove mailboxes.
- 7 Enter mailbox numbers when prompted.
- 8 Press **[2]** when you are finished.

To review a list's members:

- 1 Access your mailbox.
- 2 Press **[3]** to access the *User Options Menu*.
- 3 Press **[4]** to access the *Distribution List Menu*.
- 4 Press **[3]** play a list's members.
- 5 Enter the number of the list you wish to review (1-9).
- 6 The VMI will play all of the mailboxes on that list.

Blocking and Forwarding Menu

You may block or forward your extension using the Omega-Voice VMI Call Blocking and Forwarding feature. Call Blocking routes outside callers directly to your mailbox. The Omega-Voice VMI never attempts to ring your extension. Call Forwarding automatically forwards all incoming calls to another designated extension.

- [1]** Play the Current Settings
- [2]** Set Call Blocking
- [3]** Set Call Forwarding
- [4]** Set Override Option
- [9]** Return to *User Options Menu*