

IWATSU  
*enterprise* TOL 7.0

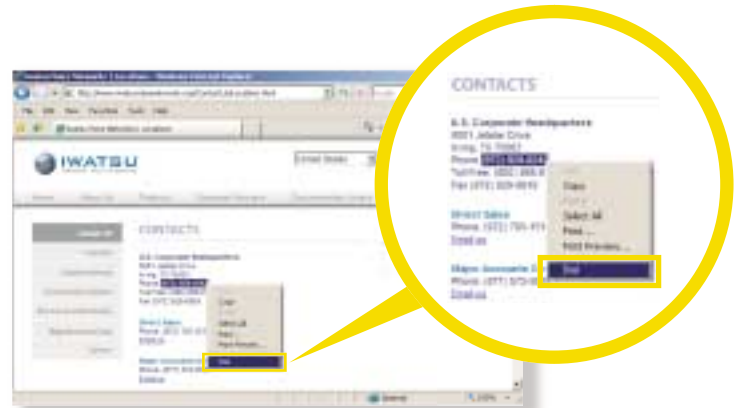
## ONE-STOP Unified Communications

Iwatsu Enterprise TOL 7.0 simplifies office communication with enhanced mobility, integrated presence and unified messaging.

This one stop platform simplifies business communication: whether it's delivering messages to mobile workers or automatically redirecting calls with intelligent call filtering, Iwatsu Enterprise TOL 7.0 provides control and access anywhere, anytime.

## INTEGRATION

- Presence Management has evolved beyond a user defined status (i.e., *In a Meeting*, *Out of the Office*, *On Vacation*). User status and the corresponding call control are automatically synchronized with each user's Microsoft® Outlook® Calendar.
- Get detailed incoming call screen pops of contacts saved in CRM applications. Integrates with Microsoft® Outlook® 2003, ACT® 2005, Goldmine® 6.5, Maximizer® 6.0 and applications using Active X.
- Iwatsu Enterprise TOL can use Session Initiated Protocol (SIP) to integrate with the Iwatsu Enterprise-CS system, eliminating most analog port hardware, reducing cost and increasing deployment flexibility.
- Voice Activated Dialing from corporate directories and Microsoft® Outlook® personal contacts with Virtual Assistant speech access.



**SMART TAG** - Right-click on a phone number in any Microsoft® Windows® application or browser to dial it directly.

- Use a wireless device with a WAP-enabled browser to access the Unified Communications portal to check email and voicemail.
- Integrates with any SMTP/POP3/MAPI compliant email package: Microsoft Exchange® 2003, Lotus Notes® 7.0, Novell GroupWise® 7.0, and web email accounts.

## MOBILE LINK

Access a fully web-based client manager using the most popular Symbian® and Pocket PC® mobile devices. In addition to full presence control via the cell phone, email and voice messages are managed in real-time-just as they would be from the desktop.



Mobile LinK running on a Pocket PC® mobile device.



# mobility

## intelligent office mobility



- Remotely access all voice and email messages from a phone, PC or wireless device.
- Use the Follow Me feature in the new locations based design to build and assign a directory of numbers for the system to ring.
- Retrieve callers leaving a voice message, or redirect ringing calls to another extension.
- Utilize Mobile LinK, the newly developed Unified Communications applet, to remotely access the Iwatsu Enterprise-CS features from popular Symbian® or Pocket PC® phones.
- Use LanTalk, an internal instant messaging application, to communicate with contacts from a PC or any compliant WAP device such as a mobile phone.
- Administrators can conveniently record and change system greetings, menu options and announcements from anywhere.

# presence

## instant connectivity anytime, anywhere



- Route calls based on caller ID, time of day, call type, account codes and more.
- Synchronize appointments in Microsoft® Outlook® calendars with customized availability rules and redirect incoming calls accordingly.
- Quickly see the status of colleagues and their availability – even mobile workers – with the new Mobile LinK software.
- Use Assign My Calls feature to easily redirect calls to another extension or group of contacts when unavailable for extended periods.
- Use availability filters to further customize availability and even redirect incoming calls based on call origin.
- Receive notification when "busy" users become available.

# messaging

## access messaging system from any device



- Use Automatic Speech Recognition (ASR) to connect incoming calls with directory listings.
- Create and assign custom menu options and personal voicemail greetings for callers.
- In addition to the auto attendant, ASR can be used for other functions like composing, replying, forwarding messages and dialing contacts.
- All system voice prompts, ASR and text-to-speech are supported in English. Additional languages like Spanish and French, as well as Dutch, Italian and German are optional.
- Easy and quick access to corporate instant messaging, presence management, message control, callback options and more from Microsoft® Outlook®.
- Forward faxes\* to an email inbox, printer or nearby fax machine from any phone or PDA.

\* Fax services may require additional hardware.

Features	SBE	ELITE
<b>MAXIMUM CAPACITY</b>		
Voicemail Users	1,000	20,000
UC Call Manager Users	150	500/5,000*
Ports Supported	16	288**
<b>AUTOMATED ATTENDANT / VOICE MAIL</b>		
Custom Menus/Directories	99	99
Custom Greetings	Unlimited	Unlimited
Multilingual Menu Prompts (Seven Languages)	Optional	Optional
Interactive Voice Response (IVR)	Optional	Optional
Call Routing (By Caller ID, Time/Day, Account Code, etc.)	Yes	Yes
Automatic Speech Recognition	Optional	Yes
<b>ADVANCED APPLICATIONS</b>		
<b>Mobile</b>		
Voicemail, Email and Fax Access	Yes	Yes
Voicemail, Email and Fax Notification	Yes	Yes
LanTalk Instant Messaging	Yes	Yes
Mailbox Management	Yes	Yes
Text-to-Speech Emails	Yes	Yes
<b>Desktop</b>		
Real-time Desktop Call Control	Yes	Yes
LanTalk Instant Messaging	Yes	Yes
Real-time Calendar Synchronization with Microsoft® Outlook®	Yes	Yes
Speech-Enabled Microsoft® Outlook® Contact Dialing	Optional	Yes
Custom Greeting Based on Calendar and Caller	Yes	Yes
One Click Call Record	Yes	Yes
Sequential or Broadcast "Find Me" Call Routing	Yes	Yes
Right-Click Smart Tag Dialing from Any Application	Yes	Yes
Any Number Desktop Dialing From Microsoft® Outlook®	Yes	Yes
Mailbox Management Using Voice or Web Access	Yes	Yes
One Click Personal Operator Assignment	Yes	Yes
<b>Presence</b>		
True Calendar-based Routing	Yes	Yes
Assign Custom Rules for Call Distribution Based on Time and Location	Yes	Yes
Find-Me, Follow-Me Automation	Yes	Yes
Call Filtering Based on Time and Location	Yes	Yes
Contact Specific Messaging Based on Time and Location	Yes	Yes



\* Expansion beyond 500 UC Call Manager users may require additional hardware.

\*\* Iwatsu Enterprise-CS supports a maximum of 64 voicemail ports.



**IWATSU**  
VOICE NETWORKS

Iwatsu Voice Networks  
8001 Jetstar Drive  
Irving, TX 75063  
1.800.974.5070  
www.iwatsu.com